



Frequently Asked Questions For Wedding and Other Events Venues

1. Is the space available on our desired date?

We will do everything we can to accommodate our customers. However, circumstances might exist, due to earlier bookings, which prevent us from providing the date you desire. If the customer is flexible with respect to an alternate date, we will suggest available options and do our best to achieve desired goals. Once booked with us, the date is “locked in.” We schedule only one major event, such as a wedding, per weekend.

2. How many hours do you offer for set up?

For weddings, birthday parties, reunions, and other similar events, for which customers are providing their own decorations, we offer free of charge set up the evening before for a maximum of three hours. Any time over three hours is at the rate of \$100.00 per hour.

For conferences, retreats, classes, musical events, and other similar functions, if a small event we recommend that any audio visual equipment, supplies, chairs, tables, or related items for set up occur the day of the event and at no cost to the customer. If a large event of 50 or more, we recommend set up the evening before the event and at no cost to the customer.

3. When is the earliest we can set up?

If there are special needs that require more time, consult with us for determining the best set up time. Otherwise, we allow up to three hours for set up at no charge.

4. How many hours do you offer for break down?

We allow up to two hours breakdown for all events and at no charge.

5. Can we ship to or drop things off at the venue beforehand?

Yes, by providing Stone of Scone Farm prior notice of delivery date and approximate time. We can accommodate materials storage if delivery is made no more than one week prior to the event. We do not provide unloading or materials handling services unless special arrangements are made in advance.

6. Do you have a list of preferred suppliers/vendors?

Yes, we do. Email us at events@stoneofscone.com or download from our website, www.stoneofscone.com.

7. Do you have an exclusive vendor list?

We have no restrictions with respect to the customer’s choice of vendors.

8. What staffing is included in the venue rental?

We provide the event space, and an events manager will be onsite and available for assistance throughout the duration of the event.



9. What furniture is included in the venue rental?

For the barn we provide tables and chairs for dining or for meetings depending on the intended use. For the patio, screened in porch and breezeway we provide cushioned wicker chairs, tables and sofas.

10. Do you have additional furniture on-site available to rent. e.g., chairs.

No, we provide additional rental furniture through our preferred vendors.

11. Are there any decoration restrictions or limitations?

Yes. See Paragraph 14 in our venue rental contract. For example, certain types of fasteners are not allowed that may mar the finishes of our venue.

12. Does your venue provide in-house A/V equipment, technicians and support or will this need to be rented elsewhere?

A/V equipment is provided at additional cost through our preferred vendors, or the customer may choose to hire an A/V provider of its choosing.

13. How do you recommend controlling sound and acoustics in your space?

Sound quality in the barn, our primary event space, is important to us. Where necessary, we acoustically tune the environment by adding sound absorption materials that reduce noise levels and control reverberation.

14. What kinds of Internet capabilities does your venue have available for guests?

We have cable TV, Internet, and WiFi.

15. Is guest parking available?

Yes, free guest parking is available.

16. Is security included in the rental fee?

No. Security personnel are required for some types of events. See Paragraph 10 of our venue rental contract.

17. What additional insurance, if any, does your venue require for private events?

The customer and all customer provided vendors are required to have liability insurance. See Paragraphs 7 and 13 of our venue rental contract.

18. Do you have a liquor license?

No, we do not. Liquor license is provided by the supplier/server of alcoholic beverages. See Paragraph 11 of our venue rental contract.

19. Can we bring our own beer, wine, or liquor? If so, is there a fee to do so?

Yes, but a liquor license is still required for the server of alcoholic beverages. Note that alcoholic beverages may not be self-served.



20. Do you have staff authorized to serve alcoholic beverages?

No, alcoholic beverage servers are provided by our preferred vendors, or the customer may make arrangements to provide their own servers so long as they have a liquor license.

21. Does your venue offer in-house catering?

No, we do not. That service is provided by our preferred vendors, or by a caterer hired directly by the customer.

22. Can we have a food truck on the premises, or if possible, inside the facility?

Yes, food trucks are permissible on site but not inside the facility.

23. Is there a payment scheduling option?

Yes, refer to Paragraph 4 of our venue rental contract.

24. What kind of deposits are required?

For major events such as weddings, a \$750.00 initial deposit is required at the time of booking. Fifty percent of the remaining balance is due six months in advance of the event and the remaining balance is due 30 days prior to the event. See Paragraph 4 of our venue rental contract. For smaller functions such as classes, seminars, etc., deposits are also required and are based on the size and duration of the event. See Paragraph 5 of our venue rental contract for information on refund of deposits.

25. Are there cleaning fee, gratuity, and overtime charges?

Our rental fees include nominal cleaning such as sweeping and vacuuming if necessary. An added fee is charged for excessive clean up as described in Paragraph 22 of our venue rental contract.

No gratuity is required with respect to our rental fee. Our customers can use their own discretion regarding gratuities paid to vendors.

Overtime charges may apply if the event runs over the allotted time. The cost may vary from one vendor to another. The customer should review all vendor contracts to determine what extra costs, if any, apply.

26. What is your policy regarding last minute changes or cancellations due to weather or other unexpected events?

Unforeseen events such as extreme weather may cause an outdoor event to be either postponed or cancelled. Last minute cancellations of this type are non-refundable. Other types of unexpected events may be refundable and are addressed in Paragraph 28 of our venue rental contract.

27. Do you include any freebies or services with the venue rental fee?

Yes, we do. When a customer signs up for our services, we thank them with freebies, from discount to free tickets for Stone of Scone Farm productions to Stone of Scone Farm Swag bags.

